Tourism WA Terms & Conditions – Dream Road Trips: Explore WA
AUD $300 Caravan and Holiday Park Voucher

Important Information Before Purchasing Your Voucher:
Before purchasing the AUD $300 Caravan and Holiday Park Voucher, Entrants should ensure they understand the following:

- Purchasing a voucher does not guarantee accommodation availability at any participating Caravan/Holiday Park.
- Entrants are responsible for checking availability with their preferred participating park before purchasing a voucher. Voucher purchases are non-refundable because your preferred park is unavailable or your travel plans change, except where required by Australian Consumer Law.
- Vouchers can be redeemed on one (1) booking at one (1) participating Caravan/Holiday Park.
    - A voucher cannot be split across multiple parks, multiple bookings or multiple transactions.
    - For example, a Voucher cannot be used across two different parks, split between two different bookings, or partially redeemed and used again later.
- Vouchers are only valid for participating Caravan & Camping WA member parks listed on the Dream Road Trips: Explore WA Offers Page
- Booking enquiries, availability, pricing, booking amendments and voucher redemption enquiries should be directed to the Bookeasy Support Team via email at support@bookeasy.com

1. The Promoter is the **WESTERN AUSTRALIAN TOURISM COMMISSION** a body corporate under the *Western Australian Tourism Commission Act 1983 (WA)* of 1 William Street, Perth, Western Australia, 6000, ABN 95 468 665 668 (**"Promoter"**).

2. A reference to the Promoter includes its officers, employees, agents and contractors.

3. The Promoter is running a Dream Road Trips: Explore WA incentive program offering an AUD $300 Caravan and Holiday Park Voucher, purchased by the Entrant for AUD $200, redeemable with participating Caravan & Camping WA member Caravan/Holiday Parks (**"Promotion"**). Successful Entrants will be able to redeem one (1) AUD $300 Caravan and Holiday Park Voucher for bookings at participating Caravan/Holiday Parks. Only Caravan & Holiday Parks featured on the Dream Road Trips: Explore WA Offers Page are participating in this promotion and eligible for Voucher redemption.

4. A maximum of 1,650 Vouchers are available under the Promotion. Vouchers will be issued on a first come, first served basis. Once all Vouchers have been purchased, the Promotion will immediately cease and no further Vouchers will be issued, regardless of whether this occurs before the end of the Promotional Period.

5. By purchasing a Voucher in this Promotion, the Entrant is deemed to accept these Terms and Conditions.

6. Entry is open to any Entrant aged 18 years and over.

7. Individuals who are officers or employees of the Promoter, the Promoter's contractors and agents, including Caravan & Camping WA and the Caravan/Holiday Parks operators associated with this Promotion are not eligible to redeem the Voucher. Any bookings found to be made by such individuals will be cancelled.

8. The Promotion commences at 12:00AM Australian Western Standard Time (AWST) on 15 July 2026 to 11:59PM (AWST) on 30 September 2026 or until all 1,650 Vouchers have been purchased, whichever occurs first (**"Promotional Period"**).

9. To participate, Entrants must, during the Promotional Period:
   a) visit the Dream Road Trips: Explore WA campaign website at caravanwa.com.au;
   b) follow the prompts to purchase a Voucher by paying AUD $200 to receive an AUD $300 Voucher;
   c) supply a valid email address to receive the Voucher;
   d) book eligible accommodation at one (1) participating Caravan/Holiday Park featured on the Dream Road Trips: Explore WA Offers Page. Entrants are responsible for confirming that their chosen park is participating in the Promotion and has availability for their intended travel dates before purchasing a Voucher. Purchasing a Voucher does not reserve accommodation or guarantee availability.

10. Neither the Promoter nor Caravan & Camping WA will be responsible for any loss of opportunity, or become liable to provide any replacement value for a Voucher if an Entrant fails to complete the instructions required to purchase or redeem the Voucher.

11. Any failure by an Entrant to complete these steps may result in the unavailability of a Voucher for the Entrant, where all Vouchers have been issued or purchased.

12. Each successful Entrant will receive a Voucher to the value of AUD $300 redeemable on an eligible booking, to be made through the Caravan & Camping WA website, from 15 July 2026 to 30 September 2026 (**"Booking Period"**) for stays between 15 July 2026 and 31 December 2026 (**"Travel Period"**). All bookings are processed through the Bookeasy booking platform. For assistance with bookings, availability, pricing, booking amendments or voucher redemption during the booking process, Entrants should contact the Bookeasy Support Team via email at support@bookeasy.com in the first instance.

13. The Voucher is applicable to new bookings only and cannot be applied to bookings made outside the Booking Period. Bookings must be made through the Caravan & Camping WA website booking platform using Bookeasy and must be for a participating Caravan/Holiday Park featured on the Dream Road Trips: Explore WA Offers Page. Only WA Caravan & Holiday Parks featured on the Dream Road Trips: Explore WA Offers Page are participating in this promotion. Parks displayed elsewhere are not eligible unless they also appear on the Dream Road Trips: Explore WA Offers Page.

14. Bookeasy is responsible for managing accommodation bookings made through the booking platform. Enquiries relating to park availability, accommodation pricing, booking amendments, booking confirmations, voucher redemption or technical booking issues should be directed to the Bookeasy

Support Team via email at support@bookeasy.com. Caravan & Camping WA cannot provide advice regarding individual park pricing, availability or booking management.

15. Changes to existing accommodation bookings will be subject to each Caravan/Holiday Park's terms and conditions.

16. Each Entrant agrees that Vouchers:
    a) must be booked and redeemed on Caravan/Holiday Parks accommodation, including cabins, campsites and van sites, with the accommodation to be booked within the Booking Period and travelled by 31 December 2026. Travel dates are subject to availability and booking conditions of each participating Caravan/Holiday Park. Purchasing a Voucher does not guarantee accommodation availability.
    b) can only be redeemed through the Caravan & Camping WA booking platform using Bookeasy for participating Caravan & Holiday Parks featured on the Dream Road Trips: Explore WA Offers Page;
    c) can only be redeemed on accommodation, including cabins, campsites and van sites;
    d) can only be redeemed at one (1) participating Caravan/Holiday Park. It cannot be split across multiple participating Caravan/Holiday Parks, multiple bookings or multiple transactions. For example, a Voucher cannot be partially redeemed at one participating Caravan/Holiday Park and the remaining value used at another park or on a future booking.
    e) is exclusive of any additional costs and liabilities incurred beyond the value of the Voucher, used in accordance with the conditions of use, or incurred after the Voucher has been redeemed;
    f) must result in the use of the full value of the Voucher in a single transaction when redeeming. No 'change' or 'credit' will remain for use at a later date or on a subsequent booking;
    g) is personal, non-refundable and not transferable, exchangeable or redeemable for cash;
    h) may be subject to terms and conditions of the Caravan/Holiday Parks providers, including where the Entrant is required to agree to those terms and conditions at the time of redeeming the Voucher;
    i) is subject to a maximum voucher value of AUD $300;
    j) may require the Entrant to provide proof of identity if requested by the Promoter, Caravan & Camping WA or the participating Caravan/Holiday Parks provider;
    k) cannot be used to pay any cancellation fee or fees incurred for cancelling or changing any booking.

17. If the Caravan/Holiday Parks provider cancels a booking made by the Entrant and no suitable alternative date is available or cannot be agreed, the Entrant may request that the Voucher applied to that caravan/holiday park booking be revalidated by Caravan & Camping WA and applied to an alternative caravan/holiday park booking. Voucher revalidation is at the Promoter's discretion and is not guaranteed.

18. Amendments and cancellations requested by an Entrant are subject to the participating Caravan & Holiday Park's booking terms and conditions and may incur fees. Caravan & Camping WA accepts no responsibility for amendment fees, cancellation fees, booking disputes or refund decisions made by participating Caravan & Holiday Parks.

19. Caravan & Camping WA administers the Promotion but is not the accommodation provider. Participating Caravan & Holiday Parks are independently responsible for their accommodation availability, pricing, booking terms and conditions, cancellations, amendments and refund policies. Caravan & Camping WA and the Promoter are not liable for accommodation availability, pricing changes, booking errors, booking disputes, cancellations initiated by participating Caravan & Holiday Parks, or decisions made by participating Caravan & Holiday Parks in relation to bookings. Except where required by Australian Consumer Law, Voucher purchases are non-refundable where an Entrant is unable to secure accommodation due to availability, pricing, changes to travel plans or any other circumstance outside the control of Caravan & Camping WA or the Promoter. For assistance with accommodation bookings, park availability, pricing, booking amendments, booking confirmations or Voucher redemption during the booking process, Entrants should contact the Bookeasy Support Team via email at support@bookeasy.com in the first instance.

20. The Promoter reserves the right to verify by any means which the Promoter considers necessary the identity of any Entrant and to satisfy itself that the Entrant has fulfilled these Terms and Conditions. The Entrant must co-operate fully with the Promoter in any verification process.

21. If an Entrant breaches any of these Terms and Conditions, acts unlawfully, tampers or attempts to tamper with the Promotion, jeopardises the fair and proper conduct of the Promotion, or acts unlawfully, improperly or unethically, each in the Promoter's sole opinion, the Promoter reserves the right to disqualify the entry and Voucher.

22. The Promoter's decision is final and binding. No correspondence will be entered into. No Entrant shall have, bring or assert any legal or equitable right under or in connection with the Promotion or these Terms and Conditions, including anything done, attempted, not done or not attempted by the Promoter under or in connection therewith. In that regard, neither the Promotion, nor these Terms and Conditions, nor anything done, attempted, not done or not attempted by the Promoter under or in connection therewith shall be justiciable. The preceding provisions of this clause 19 apply even if the Promoter, through its negligence, has caused the Entrant any sort of loss.

23. The Promoter may suspend, vary or cancel the Promotion at any time.

24. If the Promotion is being conducted electronically:
    a) the time of entry will in each case be the time the online entry is received by the Promoter's database. The Promoter accepts no liability, in negligence or howsoever, for any late, lost or misdirected entries due to technical disruptions, network congestion or for any other reason;
    b) any costs associated with accessing the Promotional website are the Entrant's responsibility and may depend on the Entrant's usage plan; and
    c) the Entrant must not submit an entry which includes any computer virus or other harmful computer software.
    d) the Entrant must not tamper with the entry mechanism, use scripting or an application code to submit multiple entries or manipulate the participation process or the entry mechanism adopted by the Promoter.

25. The Promoter reserves the right to contact any Entrant in connection with future promotions. If an Entrant does not want this to occur, the Entrant may in accordance with the Promoter's Privacy Policy, unsubscribe from the mailing list at the time of receiving any promotional material.

26. All entries become the property of the Promoter.

27. The Promoter collects personal information in order to conduct the Promotion and may disclose such information to third parties, including, but not limited to:
    a) Caravan & Camping WA for the purpose of facilitating the purchase and redemption of the Voucher;
    b) Voucherify for the purpose of facilitating the purchase and issue of the Voucher;
    c) BookEasy for the purpose of facilitating eligible accommodation bookings and redemption of the Voucher; and
    d) for future promotional, marketing and publicity purposes. Entrants should direct any written request to access, update or correct personal information to the Promoter.

26. To the fullest extent permitted at law, all implied terms and conditions are excluded from these Terms and Conditions.

27. To the fullest extent permitted at law, each Entrant releases the Promoter from any and all liability, in contract, equity, negligence, or howsoever, for costs, damages, expenses, and losses which any Entrant may suffer or incur as a result of the Promoter's action or inaction arising out of or in connection with the Promotion or these Terms and Conditions. The Entrant agrees not to bring or assert any claim, proceeding or cause of action against the Promoter, accordingly. The Entrant shall indemnify the Promoter from any and all losses, costs and expenses sustained by the Promoter on account of the Entrant breaching this clause 27 or any other provision of these Terms and Conditions.

28. Without limiting clause 26, in no circumstances is the Promoter liable, in negligence or howsoever, to any Entrant for any indirect or consequential losses, including but not limited to loss of opportunity, including business opportunity, savings, revenue or profit.

29. Without limiting either or both of clauses 26 and 27, the Promoter is not liable, in negligence or howsoever, to the Entrant for the acts or omissions of third parties, including any parties for whom the Promoter is or may be vicariously liable.

30. These Terms and Conditions are governed by the laws of Western Australia irrespective of the place of residence of any Entrant.

31. In these Terms and Conditions, unless the context otherwise requires:

    Booking Period means 15 July 2026 to 30 September 2026 inclusive.
    Travel Period means 15 July 2026 to 31 December 2026 inclusive.
    Entrant means someone who participates by purchasing a Voucher in the Promotion.
    Entry means the purchase of a Voucher during the Promotional Period and, where approved, completion by the Entrant of all necessary actions to receive an AUD $300 Voucher.

Promoter means the Western Australian Tourism Commission, a body corporate under the *Western Australian Tourism Commission Act 1983 (WA)* of 1 William Street, Perth, Western Australia, 6000, ABN 95 468 665 668.
Promoter's Privacy Policy means the privacy policy accessible at https://www.westernaustralia.com/au/Pages/Privacy_Statement.aspx
Promotional Period means 12:00AM Australian Western Standard Time (AWST) on 15 July 2026 to 11:59PM (AWST) on 30 September 2026, unless sold out prior.
Caravan/Holiday Parks means participating parks members of Caravan & Camping WA with bookable accommodation in the form of cabins, campsites or van sites as defined in these Terms and Conditions.
Voucher means the AUD $300 Caravan and Holiday Parks Voucher purchased by the Entrant for AUD $200 and redeemed via the Caravan & Camping WA website for eligible accommodation at participating Western Australia Caravan/Holiday Parks.
Voucher Allocation means the total allocation of 1,650 Vouchers available under the Promotion. Once exhausted, no additional Vouchers will be issued.
Voucherify means the platform used to facilitate the purchase and issue of Vouchers under the Promotion.
BookEasy means the booking platform used via the Caravan & Camping WA website to facilitate eligible accommodation bookings with participating Caravan/Holiday Parks.

Still Need Assistance?
Direct booking enquiries, pricing, availability, amendments, confirmations and redemption issues to Bookeasy Support Team via email at support@bookeasy.com. Caravan & Camping WA should only be contacted for general enquiries regarding the Promotion.